

CUSTOMS INFORMATION PAPER (12) 08

UKBA National Frontiers Approval Unit [NFAU] Office Move and Temporary Closure

Who should read:	All international trade economic operators, especially approved Temporary Storage Facility operators; UK trade bodies; UK approved air & port operators, all Temporary Storage operators, authorised depositories and all HMRC's key delivery partners involved in International Trade and the Temporary Storage (TS) of goods.
What is it about:	Advance notice that the UKBA NFAU are moving offices and will therefore be temporarily closed for a short period.
When effective:	Immediate
Extant until/ Expires	September 2012

1. Introduction

The UKBA National Frontiers Approval Unit [NFAU] undertakes the management of, and delivery of the UK [air]port approvals and the majority of temporary storage facility approvals, on behalf of HMRC.

2. Office move

The NFAU will soon be moving from their current office location in Broadway, Fiveways, Birmingham to new offices located at Birmingham Airport. This move will take place week commencing **Monday 19 March 2012**.

Whilst the move takes place the NFAU's files and data will be unavailable and consequently the unit will be unavailable for operational duties for the duration of this week.

Operators are therefore requested to defer the submission of applications, information or requests for assistance to the NFAU during this week and to submit them when the unit re-opens on **Monday 26 March 2012**.

3. New contact details

The new contact details for the NFAU from Monday 26 March 2012 will be:

E-mail: nationalfrontierapprovalsunit@homeoffice.gsi.gov.uk

Postal Address: National Frontier Approvals Unit
UK Border Agency
1st Floor, Admin Block
The Cargo Centre
Birmingham International Airport
Birmingham
B26 3QN

4. Contact Details

If you have any comments and / or concerns regarding the content of this Customs Information Paper, please contact:

By E-mail: cliff.atkinson@hmrc.gsi.gov.uk **and** ann.flynn@hmrc.gsi.gov.uk

By Post: For the attention of:
Cliff Atkinson & Ann Flynn
UK Temporary Storage Policy Team
H M Revenue & Customs,
10th Floor Central, Alexander House,
21 Victoria Avenue, Southend-on-Sea,
Essex. SS99 1AA

Issued on the **27 February 2012** by the [JCCC Secretary](#) HMRC, Excise, Customs Stamps & Money Directorate.

If you have a question about the content of this paper please use the details provided in the Contacts section. For general HMRC queries speak to the VAT, Excise & Customs Helpline on Tel 0845 010 9000.

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